

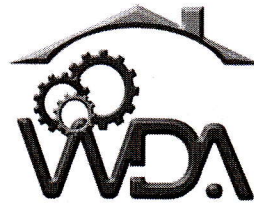
TOR – Tourism

T103

Thursday, 30/11/2017

08:30 – 11:30 AM

WORKFORCE DEVELOPMENT AUTHORITY



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**ADVANCED LEVEL NATIONAL EXAMINATIONS, 2017,
TECHNICAL AND PROFESSIONAL STUDIES**

EXAM TITLE: TOURISM

OPTION: Tourism (TOR)

DURATION: 3 hours

INSTRUCTIONS:

The paper is composed of **three (3) main Sections** as follows:

Section I: Fifteen (15) compulsory questions. 55 marks

Section II: Attempt any three (3) out of five questions. 30 marks

Section III: Attempt any one (1) out of three questions. 15 marks

Note:

Every candidate is required to carefully comply with the above instructions. Penalty measures will be applied on their strict consideration.

Section I. Fifteen (15) Compulsory questions**55 marks**

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- 01.** What do you understand by the term “tourism destination”? **(2 marks)**
 - 02.** Differentiate between the international tourists and the domestic tourists? **(3 marks)**
 - 03.** Define the cultural tourism, and give three cultural sites which can be visited by tourists in Rwanda. **(5 marks)**
 - 04.** Name the four motivations for travel to Rwanda by international tourists. **(4 marks)**
 - 05.** Give and explain four types of accommodation used by tourists in Rwanda. **(4 marks)**
 - 06.** Discuss the major components of a tour package. **(4 marks)**
 - 07.** What are the major modes of transport used by tourists in Rwanda? **(3 marks)**
 - 08.** Clarify four roles of a travel agent in the tourism industry. **(4 marks)**
 - 09.** List the “big five” wildlife of tourist curiosity in Akagera National park. **(5 marks)**
 - 10.** Name four safety equipment which tourists can use on a nature walk in Nyungwe national. **(4 marks)**
 - 11.** Mention four challenges which can be faced by tour guides in Rwanda. **(4 marks)**
 - 12.** Give with one example three types of museums which are found in Rwanda. **(3 marks)**
 - 13.** Outline four adventure tourism activities which can be enjoyed by tourists in Rwanda. **(4 marks)**
 - 14.** Discuss any three facilities which are offered in a terminal building of an International airport. **(3 marks)**
 - 15.** Name three chain hotel brands which tourists can use for accommodation in Rwanda. **(3 marks)**
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Section II. Choose and Answer any three (3) questions

30 marks

- 16.** Discuss the economic impact of tourism in a destination. **(10 marks)**
- 17.** Explain five roles of the International Air Transport Association (I.A.T.A). **(10 marks)**
- 18.** Discuss some of the barriers to travel and tourism around the world. **(10 marks)**
- 19.** Explain the factors which are considered in the grading and classification of hotels in a destination. **(10 marks)**
- 20.** Discuss any ten challenges which are faced by tour operators in Rwanda. **(10 marks)**

Section III. Choose and Answer any one (1) question

15 marks

- 21.** Explain briefly the roles of government in tourism development in the destination. **(15 marks)**
- 22.** Talk over the environmental problems which can be caused by tourism in a destination. **(15 marks)**
- 23.** Describe the qualities of a good tour guide. **(15 marks)**

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